



FAQS

- What is Beat The Streets in aid of? -

Beat The Streets aims to be a force for positive change. Using music to bring together the people of Nottingham, we want to raise funds to support homeless people in need. This year all proceeds, including ticket sales, merch sales, and bar takings (from DHP venues) are being donated to Framework Official Site. Find out more about Framework and how they support homeless people in need here: frameworkha.org

- Can I buy a ticket on the day? -

Yep! Wristbands will be available for purchase at the ROCK CITY box office from 1pm or at ROUGH TRADE from 11am. You can also purchase them throughout the day on Sunday via www.alttickets.com.

- I bought a ticket online but I've not received it, what should I do?-

If you bought a ticket online in advance, you should receive a wristband in the post. If you haven't yet received this, please contact your ticket provider for an update (this will be alt. tickets / See Tickets or Gigantic. You can contact them on the email addresses / links below).

customerenquiries@alttickets.com

www.seetickets.com/customerservice

customerservices@gigantic.com

- I've received a ticket and a wristband, which one should I bring?-

Your wristband is your ticket and you must bring this with you. Tickets alone are not valid for entry.

- I bought a ticket online for collection, where can I pick this up? –

Wristband collections are at ROCK CITY box office from 1pm

- What time does it open? –

Doors will open at 1pm

- Are there any set times? -

You can pick up a limited edition lanyard which features set times for the whole event as well as exclusive content from our artists. These are priced at £5 and are available from the Rock City merch desk (all proceeds go to Framework). You can also download them here - bit.ly/36lzeZh

- What's the age-limit? -

All of our venues are 14+ until 11pm (and 18+ thereafter) with the exception of:

Rough Trade (all ages until 9pm and 18+ after)

Bodega Bar (18+ all day)

Rescue Rooms Bar (18+ all day)

- Can we bring food / items to donate? -

Yes there is, please bring along any NON-PERISHABLE items for a collection in aid of Emmanuel House Support Centre, Nottingham. Items needed urgently include: toilet paper, washing up liquid, long life milk and tinned fruits. Please see below for more information.

All items can be dropped off in the Black Cherry Lounge located within ROCK CITY between 1pm and 5pm.