

How to get your Nottingham Resident discount:

Online Purchase: To obtain the discount you will need to provide the Nottingham City Council Tax account number and postcode for the address that you live at.

The Council tax account number is an 8-digit number that can be found on your (or your parents / guardians) Council Tax bill. Simply enter the 8-digit number when prompted.

In applying for the Nottingham resident discount you consent to DHP (the promoter) sharing the Council tax account number with Nottingham City Council for the purposes of verification. Only valid Council Tax account numbers that are verified will receive the discount.

City Cards are no longer valid for receiving a Nottingham Resident discount.

Over the counter purchase:

If you wish to purchase a Nottingham resident ticket at any of our over the counter ticket sales locations, please bring photo id and a copy of the Council Tax bill or a similar utility bill that includes your proof of address and you will also receive the resident discount.

Tickets can be purchased over the counter at the Tourist Information Centre and the Theatre Royal and Royal Concert Hall.

How to find your Council Tax account number

Paper bills:

If you receive and pay for your Council Tax as a paper bill, you may have kept it with other paperwork for safekeeping? Bills are issued annually every March. You will be receiving your 2018/19 bill in March 2018.

Bills by email:

If you have elected to receive your bill online, a copy will have been sent to your registered email address. You may be able to search for it in your inbox. The sender would have been NottinghamCityCouncil@billing.gov.uk

To see what a Council tax bill looks like go to www.nottinghamcity.gov.uk/counciltax/understandingyour-bill/

The Council Tax number is in the top right hand corner. Please note that we are unable to accept Splendour related Council Tax account number queries by email. If after using the search function you are still unable to locate your Council Tax account number, you may not live in the Nottingham City Council area. If calling Nottingham City Council, you will be asked similar questions to the above in order to verify that you are the account holder.

If you don't know your Council Tax account number click here:

https://myaccount.nottinghamcity.gov.uk/service/Find_My_Council_Tax_Reference